

H A M B U R G

IT Support (m/f/d)

Required Profile:

- A degree in computer science/systems integration and/or related fields, as well as junior professional experience
- Sound knowledge of Apple macOS, Mobile Devices (iOS), Windows 10
- Thorough knowledge of Adobe Creative Cloud, Microsoft O365 would be preferred
- Related experience to Windows Server, Active Directory and Windows Domains
- Basic skills in network infrastructures, WLAN, LAN, TCP/IP and VPN
- You are a quick thinker with a passion for anything IT-related
- You love solving problems and helping others

Job Profile:

- You work in our first and second level in-house supportteam as the first point of contact for our colleagues for all IT-related issues
- Software and hardware installation
- Maintenance of the telecommunications system, mobile devices and printing environment
- You look after administration including inventory, documentation, purchase orders etc.
- You assist the IT department with documentation and during project phases
- You take an active part in the optimization of our IT processes

Our Offer:

- An agency that actively invites its employees to shape its future
- Freedom to develop as a professional and even exceed your own expectations of yourself
- Challenging and varied tasks in an international work environment
- Flat hierarchies
- A lot of fun in a closely-knit, interdisciplinary team
- Trainings, conferences and workshops
- Employee benefits such as a subsidy for the HVV-Profiticket
- Seriously yummy breakfast every Friday